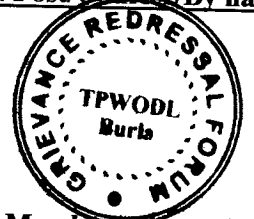


Grievance Redressal Forum  
TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 19394

Date: 24.09.2024

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/558/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Rajib Kisan C/o Amit Kisan At/Po-Jharmunda, Ps-Laimura, Dist- Deogarh-768108		4141-1520-0487	8144485323
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

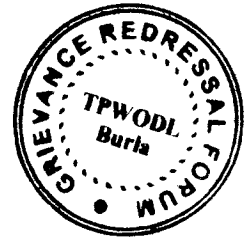
**Place of Camp:** ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

**Appeared**

**For the Complainant-** Rajib Kisan

Represented by Amit Kisan

**For the Respondent -** SDO(Elect.), Deogarh, TPWODL.



**GRF Case No- BRL/558/2024**

(1) Rajib Kisan  
At/Po-Jharmunda,  
Ps-Laimura,  
Dist- Deogarh-768108  
Consumer No.- 4141-1520-0487

**COMPLAINANT**

**VRS**

(1) SDO(Elect.), Deogarh, TPWODL

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

*Accordingly, the case is disposed of.*

**(B. Mahapatra)**

(Co-Opted Member)

*Co-opted Member*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.P. Sahu)**

Member (Finance)

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K. Satpathy)**

President  
*President*

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to: - (1)** Rajib Kisan, At/Po-Jharmunda, Ps-Laimura, Dist- Deogarh-768108.

**(2)** Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), DED, TPWODL, Deogarh.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

**GRIEVANCE REDRESSAL FORUM,**  
 Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
 E-mail: grf.burla@tpwesternodisha.com

558/2024

**GRIEVANCE REDRESSAL FORUM**

Received

Complaint No. 24 No..... Consumer No. 4141 1520-0487

Di.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Amit Kisan consumer; Rajib Kisan.  
 S/o - Rajib Kisan  
 AT/PO - Jharmunda  
 PS - Laimura, Dist-Deogarh Contact- 81444 85323

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S.D.O. TPWODL, Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଶ୍ରୀ BPL ଧରଣ 1 ଚଳାଣ ସୁରକ୍ଷାକାରୀ ମୁଦ୍ରଣ ବିକିଣୀକରଣ  
 କାର୍ଯ୍ୟକ୍ରମ ମାଧ୍ୟମରେ ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ନାହିଁ ।  
 ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ନାହିଁ କାରଣ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।  
 ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ନାହିଁ କାରଣ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।

(4) Relief sought.

ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ଏକ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।  
 ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ଏକ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।

(5) Any interim relief sought, pending final decision.

ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ଏକ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।  
 ଶକ୍ତି ପ୍ରଦାନ କରାଯାଇ ଏକ ଶକ୍ତି ଆବେଦନ କରାଯାଇ ନାହିଁ ।

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Raxpos;  
 Date: - 25/05/2024

\* Please add additional sheets if necessary

x Amit Kisan  
 Signature of the Applicant  
 S/o Rajib Kisan.